RESOURCE GUIDE

AGENCY DIRECTORY & AVAILABLE PRODUCTS GUIDE

Graham-Rogers Insurance

STANDARD LINES SERVICES

ADMINISTRATION

800-456-8123
Fax: 918-337-3627

LEADERSHIP

VICE PRESIDENT PROFIT CENTER LEADER
Adam Hibdon
Direct: 918-886-6053
adam.hibdon@graham-rogers.com

OFFICE SUPPORT

ADMIN/TECH ASSISTANT
Jacki McLellan
Direct: 918-886-6053
jacki.mclellan@graham-rogers.com

AGENCY UPDATES
AgencyMaintenance@bridge-grp.com

MARKETING

OKLAHOMA
Phil Lyons
Direct: 405-990-6375
phil.lyons@graham-rogers.com

MISSOURI/KANSAS
Mike Doak
Direct: 816-728-1847
mike.doak@graham-rogers.com

ARKANSAS
Kelly Harper
Direct: 918-671-0581
kelly.harper@graham-rogers.com

SOCIAL MEDIA
Marc Rodriguez
Direct: 405-916-9605
marc.rodriguez@graham-rogers.com

ACCOUNTING

PREMIUM FINANCING
Jessica Inman
Direct: 918-886-6004
jessica.inman@graham-rogers.com

AGENCY BILLING
Staci Hardesty
Direct: 918-886-6007
staci.hardesty@graham-rogers.com

DIRECT BILLING
Hope Dohne
Direct: 918-886-6071
hope.dohne@graham-rogers.com

ONLINE PAYMENTS
graham-rogers.epaypolicy.com
Agency-billed accounts only

Graham-Rogers Insurance
501 SE Frank Phillips Blvd.
Bartlesville, OK 74003
800-456-8123
www.graham-rogers.com

STANDARD LINES SERVICES
501 SE Frank Phillips Blvd.
Bartlesville, OK 74003
800-570-0767
www.sls-ins.com

TRANSPORTATION

800-456-8123
Fax: 918-336-4842

LEADERSHIP

Travis Gaches
Division Leader
Direct: 918-886-6089
travis.gaches@graham-rogers.com

NEW BUSINESS UNDERWRITERS

Megan Sutton
Direct: 918-886-6081
megan.sutton@graham-rogers.com

Chelsea Zoski
Direct: 918-886-6054
chelsea.zoski@graham-rogers.com

RENEWAL UNDERWRITERS

Meghan Franks
Direct: 918-886-6092
meghan.franks@graham-rogers.com

UNDERWRITING ASSISTANT/ CERTS OF INSURANCE LOSS RUNS/PROCESSING

Tammy Geissler
Direct: 918-886-6085
tammy.geissler@graham-rogers.com

Madalynn Zink
Direct: 918-886-6003
mady.zink@graham-rogers.com

TRANSPORTATION

800-456-8123
Fax: 918-336-4842

WHAT WE CAN WRITE

TRUCKING

Local • Intermediate • Long-haul Trucking • Non-trucking (Bobtail)

INCLUDING

Auto Liability • Auto Physical • Damage • Motor Truck Cargo
Trucker's General Liability

SPECIAL TYPES

Emergency Vehicles • Driver Training Schools • Street Sweepers

BUSINESS AUTO

Delivery Services • Artisans/Contractors • Escort Vehicles
Oil Field Service Vehicles • Farmers Tow Trucks • Fuel haulers

PUBLIC AUTO

Airport Delivery • Taxis • Limos • Churches • Schools & Day Care
Group Home • Social Services • Non-emergency Medical

OUR COMPANIES

- Berkley Prime/Carolina Casualty
- Great American (MTC/Inland Marine)
- Hartford Livestock
- Lloyd's of London
- National Indemnity
  - Nationwide excluding FL, HI, LA, MI, NJ, & NY
- Navigators
- Northland Insurance Group

COMMERCIAL E&S

800-456-8123
Fax: 855-586-2539

LEADERSHIP

Felicia Eldridge
Division Leader
Direct: 918-886-6025
felicia.eldridge@graham-rogers.com

NEW BUSINESS UNDERWRITERS

Haley Wilcox
Direct: 918-886-6034
haley.wilcox@graham-rogers.com

Amber Lay
Direct: 918-886-6033
amber.lay@graham-rogers.com

Jami Kennedy
Direct: 918-886-6029
jami.kennedy@graham-rogers.com

Jason Sutterfield
Direct: 918-886-6002
jasons@hullark.com

Melodie Gleason
Direct: 918-886-6001
melodieg@hullark.com

Meredith Cole
Direct: 918-886-6024
meredith.cole@graham-rogers.com

Micah Macomber
Direct: 918-886-6018
micah.macomber@graham-rogers.com

RENEWAL UNDERWRITING

Danielle Castro
Team Lead & Ops Specialist
Direct: 918-886-6027
danielle.castro@graham-rogers.com

UNDERWRITING ASSISTANTS

Malinda Wolfe
Direct: 918-886-6005
malinda.wolfe@graham-rogers.com

Jaycee Hyde
Direct: 918-886-6040
jaycee.hyde@graham-rogers.com

Heather Van Eman
Direct: 918-886-6021
heather.vaneman@graham-rogers.com

Diana Callier
Direct: 918-886-6017
diana.callier@graham-rogers.com

SUBMISSIONS@GRAHAM-ROGERS.COM

COMMERCIAL E&S

800-456-8123
Fax: 855-586-2539

WHAT WE CAN WRITE

Artisan Contractor • Beauty Shops • Builder's Risk • Cannabis Operations • Convenience Stores • Day Care Centers • Demolition Contracts • Emergency Care Services • Employment Practices • Equipment Coverage & Rental • Exercise/Health Cubs • Garage Liability General Contractors • General Liability • Health Care D&O • E&D • In-home Business • Inland Marine • Light Manufacturing • Liquor Liability • Medical Equipment • Oil-related Contractors Personal Umbrella • Pest Control Services (bed bugs) • Pollution • Professional Liability Power Washers • Restaurants • Special Events • Tanning Salons/Spa Services • Vacant • Welding

OUR COMPANIES

A-G Administrators • Align • AmTrust • Atlantic Casualty • Axon • Beazley • Bell & Clements Berkshire Hathaway • BHHC • Canopius • Century Surety • CFC • Golden Bear Great American • Hallmark • IAT • IFG • James River • Kinsale • Markel • Maxum Mid Continent • MUSIC • National Fire & Marine • Nationwide/Scottsdale • Northfield/ Northland Solutions • Opal WDBD • Penn America Rockingham • RLI • Rockall • RSUI • SafeHerb Starr • Starstone • Strata • USLI-Devon Park • Westchester • Western World

PERSONAL LINES

800-456-8123
Fax: 918-336-7196

LEADERSHIP

Janelle Swart
Division Leader
Direct: 918-886-6043
janelle.swart@graham-rogers.com

PERSONAL LINES UNDERWRITERS

Angela Standish
Direct: 918-886-6045
angela.standish@graham-rogers.com

Jennifer Fox
Direct: 918-886-6055
jennifer.fox@graham-rogers.com

Nikki Widener - PL & Primary Flood
Direct: 918-886-6048
nikki.widener@graham-rogers.com

AGENCY-CARRIER SUPPORT SPECIALIST

Sarah Grace
Direct: 918-886-6046
sarah.grace@graham-rogers.com

UNDERWRITING ASSISTANTS

Nikki Jarrett
Direct: 918-884-6016
nichole.jarrett@graham-rogers.com

Heather Branham
Direct: 918-886-6066
heather.branham@graham-rogers.com

Jessie Sabin
Direct: 918-886-6058
jessica.sabin@graham-rogers.com

PERSONAL LINES

800-456-8123
Fax: 918-336-7196

WHAT WE CAN WRITE

- Collector/Antique Auto
- Comprehensive Personal Liability/Excess Personal Liability
- Condo/Renters/Home-based Businesses
- Dwelling/MH Schedules
- Flood (Personal & Commercial)
- Homeowners
- Manufactured Homes
- Motorcycles/ATVs/UTVs/Golf Carts
- Non-residence Structures
- Non-standard Auto
- Personal Umbrella/Excess Personal Umbrella
- Rental, Vacant, & Seasonal Dwellings
- Stand-alone Earthquake
- Tiny Homes/Stationary Travel Trailers
- Watercraft/Personal Watercraft

OUR COMPANIES

- Aegis
- American Bankers
- American Modern Insurance Group
- Chubb Watercraft
- Hudson Insurance Group
- Markel
- Neptune Flood
- Palomar Specialty
- RLI
- The General
- Tower Hill Specialty
- USLI
- Wright Flood

Graham-Rogers Insurance

STANDARD LINES SERVICES

Standard Lines Services, a division of Graham-Rogers, provides a gateway to standard markets for agencies—particularly those in rural areas with restricted access to premium volume commitments.

800-570-0767 | FAX: 918-336-2178

LEADERSHIP

Joshua Lakey
Division Leader
Direct: 918-863-1191
joshua.lakey@sls-ins.com

Jana Owens
Ops Specialist
Direct: 918-886-6044
jana.owens@sls-ins.com

PL UNDERWRITERS

Donna Gaines
Direct: 918-886-6063
donna.gaines@sls-ins.com

Alex Milligan
Direct: 918-886-6069
alex.milligan@sls-ins.com

Amanda Walker
Direct: 918-886-6042
amanda.walker@sls-ins.com

PL RENEWAL UNDERWRITERS

Andrea Whitchurch
Direct: 918-886-6065
andrea.whitchurch@sls-ins.com

Ashley Blevins
Direct: 918-886-6062
ashley.blevins@sls-ins.com

PL UNDERWRITING ASSISTANTS

Joanna Johnson
Direct: 918-886-6037
joanna.johnson@sls-ins.com

Bayne Mackey
Direct: 918-886-6064
bayne.mackey@sls-ins.com

PL ENDORSEMENT PROCESSING

John Anderson
Direct: 918-886-6072
john.anderson@sls-ins.com

CL UNDERWRITERS

Kelly Clark
Direct: 918-886-6011
kelly.clark@sls-ins.com

Lydia Little Sun
Direct: 918-886-6014
lydia.littlesun@sls-ins.com

Corah Thompson
Direct: 918-886-6012
corah.thompson@sls-ins.com

CL RENEWAL UNDERWRITER

Kasandra Chaney
Direct: 918-886-6079
kasandra.chaney@sls-ins.com

CL UNDERWRITING ASSISTANT

Sarah Schoonover
Direct: 918-886-6067
sarah.schoonover@sls-ins.com

STANDARD LINES SERVICES

FOLLOW US

@STANDARDLINESSERVICES

WHAT WE CAN WRITE

PERSONAL LINES PRODUCTS

ATV/RV • Auto/Home Package • Earthquake Homeowners • Inland Marine • Landlord Dwelling • Monoline Auto • Monoline Boats/Yachts • Umbrella

COMMERCIAL LINES PRODUCTS

Agribusiness Livestock • Apartments/Hotels Builder's Risk • Business Auto • Commercial Packages • Financial Institutions • Misc. Liability Workers Compensation • Monoline Property Nursing Homes • Oil-related Lessor's Risk

OUR COMPANIES

- Allstate
- AmTrust
- Berkshire Hathaway Guard
- CNA
- Chubb
- Employers
- Encompass
- Foremost Signature
- Hartford
- Hartford Flood
- Hartford Livestock
- Hiscox
- ICW
- Liberty Mutual
- Main Street America
- Mid-Continent
- National General
- Palomar Earthquake
- Pie
- Safeco
- Sayata
- State Auto
- Travelers
- US Assure/Zurich
- USLI
- Union Standard

YOUR RISKS.

OUR REACH.

STANDARD LINES SERVICES

COMMERCIAL LINES SERVICE CENTER CONTACT

Many of our companies now offer service center access to sub-agents. When calling or emailing requests to carriers, identify yourself as...

> **Agent Name, a sub-agent to Standard Lines Services, a division of Graham-Rogers.**

You must give them the complete statement in order to access services. All requests must contain the named insured, policy number, and effective date of changes.

HARTFORD SERVICE CENTER

800-447-7649

Call the service center for inquiries, policy change requests, and certificate requests.

TRAVELERS SERVICE CENTER

888-661-3938
800-252-2268 (Billing)
scenter@travelers.com

Email policy change requests and certificate requests to scenter@travelers.com. Call the billing department for all billing inquiries.

CNA SERVICE CENTER

877-724-2669
sbiccsr@cna.com

Call the service center for billing inquiries. Policy changes and certificate requests must be emailed to sbiccsr@cna.com. Phone requests are not allowed. For expedited processing, include certificate or policy change in the subject line.

PREMIUM FINANCE

800-456-8123
Fax: 918-337-3627

SIGN HERE

CREATE A QUOTE

1. Login: https://www.pbsnetaccess.com/
2. Click “Quotes” then “New Quote”
3. Fill in the insured’s name and address, then click “Next”
4. Fill in the policy information
5. Enter Policy Fees in the “Earned” field and Taxes in the “Financed” field
6. Click “Save” then “Next”
7. Review the terms and click “Save”
8. Click “Documents” then “Now” to print the finance agreement
9. Have both parties sign and date the finance agreement
10. Return to: jessica.inman@graham-rogers.com

FIND INFORMATION AND POST PAYMENT

1. Login
2. Click “Customer Service”
3. Enter the name on the policy, or the account number after the dash
4. You can leave all the fields blank for a list of all your financed accounts
5. Click “Search” then click on the account
6. Click “Pay Now” to post a payment
7. Complete all required fields and click “Finish”

CONTACT

Jessica Inman
Premium Finance Specialist
Direct: 918-886-6004
jessica.inman@graham-rogers.com

AGENCY BILL PAYMENTS

AGENCY

Graham-Rogers Insurance
P.O. Box 930933
Atlanta, GA 31193-0933

PREMIUM FINANCE

Graham-Rogers Insurance
PO Box 935777
Atlanta, GA 31193-5777

OVERNIGHT

Lockbox Services (930933)
Graham-Rogers Insurance
Attn: Lockbox # 930933
3585 Atlanta Avenue
Hapeville, GA 30354-1705

OVERNIGHT

Lockbox Services (935777)
Graham-Rogers
Attn: Lockbox #935777
3585 Atlanta Avenue
Hapeville, GA 30354-1705

Graham-Rogers Insurance

THANK YOU!

FOLLOW US ON SOCIAL MEDIA

@GRAHAMROGERSINSURANCE
@STANDARDLINESSERVICES