



# RESOURCE GUIDE

## AGENCY DIRECTORY & AVAILABLE PRODUCTS GUIDE

### 2022



(800) 456-8123  
[www.graham-rogers.com](http://www.graham-rogers.com)  
501 SE Frank Phillips Blvd  
Bartlesville, OK 74003



(800) 570-0767  
[www.sls-ins.com](http://www.sls-ins.com)  
501 SE Frank Phillips Blvd  
Bartlesville, OK 74003

# ADMINISTRATION

**Phone:** (800) 456-8123

**Administration Fax:** (918) 337-3627

## **VICE PRESIDENT PROFIT CENTER LEADER**

**Adam Hibdon**

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adam.hibdon@graham-rogers.com

## **AGENCY UPDATES**

producermaint@graham-rogers.com

## **MARKETING**

### **OKLAHOMA MARKETING REPRESENTATIVE**

**Phil Lyons**

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### **MO/KS MARKETING REPRESENTATIVE**

**Mike Doak**

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### **ARKANSAS MARKETING REPRESENTATIVE**

**Kelly Harper**

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### **TENNESSEE MARKETING REPRESENTATIVE**

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# ACCOUNTING

**Phone:** (800) 456-8123

**Accounting Fax:** (918) 337-3627

## **PREMIUM FINANCING**

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## **ACCOUNTS RECEIVABLE / AGENCY ACCOUNTING**

### **AGENCY BILL ACCOUNTING**

**Staci Hardesty**

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### **DIRECT BILL ACCOUNTING**

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## **ONLINE PAYMENTS**

[graham-rogers.epaypolicy.com](http://graham-rogers.epaypolicy.com)

# TRANSPORTATION

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## TEAM LEADER

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## NEW BUSINESS UNDERWRITERS

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## UNDERWRITING ASSISTANTS

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## CERTIFICATES OF INSURANCE/LOSS RUNS/PROCESSING

### Meghan Franks

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# WHAT WE CAN WRITE

## TRUCKING

Local • Intermediate  
Long- Haul Trucking  
None-Trucking (Bobtail)

## INCLUDING

Auto Liability • Auto Physical  
Damage • Motor Truck Cargo  
Truckers General Liability

## SPECIAL TYPES

Emergency Vehicles • Driver  
Training Schools • Street  
Sweepers & More

## BUSINESS AUTO

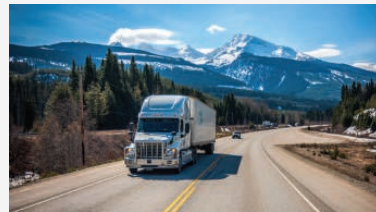
Delivery Services • Artisans/  
Contractors • Escort Vehicles  
Oil field Service Vehicles  
Farmers • Tow Trucks • Fuel  
Haulers & More

## PUBLIC AUTO

Airport Delivery • Taxis • Limos  
Churches • Schools & Day Cares  
Group Homes • Social Services  
Non-Emergency Medical

## OUR COMPANIES

Northland Insurance Group  
Lloyd's of London • National  
Indemnity • Hartford Livestock



# COMMERCIAL E&S

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## TEAM LEADER

### **Meredith Cole**

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## Hull Ark

### **Jason Sutterfield**

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## RENEWAL UNDERWRITERS

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### **Eden Wheeler**

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# WHAT WE CAN WRITE

Artisan Contractors  
Beauty Shops  
Builder's Risk  
Canopus  
Cannabis  
Commercial Property  
Convenience Stores  
Day Care Centers  
Demolition Contracts  
Emergency Care Services  
Equipment Coverage  
Equipment Rental  
Exercise / Health Clubs  
Garage Liability  
General Contractors  
General Liability  
Health Care  
D&O, E&D  
James River

Kinsale  
In-Home Business  
Inland Marine  
Light Manufacturing  
Liquor Liability  
Medical Equipment  
Oil-Related Contractors  
Personal Umbrella  
Pest Control Services (Bed Bugs)  
Professional Liability  
Power Washers  
Restaurants  
Special Events  
Tanning Salons/Spa Services  
Vacant  
Welding  
Pollution  
Employment Practices

## OUR COMPANIES

National Fire & Marine · Northfield  
IFG Insurance Group  
Maxum · Western World · RLI  
Lloyd's of London · Music · USLI  
Starstone · RSUI · Amtrust  
Hallmark · Westchester  
Berkshire Hathaway Homestate  
Rockingham



# PERSONAL LINES

**Phone:** (800) 456-8123

**Fax:** (918) 336-7196

## TEAM LEADER

### **Janelle Swart**

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## UNDERWRITERS

### **Janelle Swart**

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## PERSONAL LINES & FLOOD UNDERWRITER

### **Nikki Widener**

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## UNDERWRITING ASSISTANTS

### **Deana Bryan**

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### **Sarah Grace**

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# WHAT WE CAN WRITE

Specialty Homeowners (H-10)

Rental Dwelling

Vacant Dwelling

Seasonal Dwelling

Motorcycles / ATVs

Watercraft & Personal Watercraft

Mobile Homes

Flood

Collector / Antique Auto

Dwelling / MH Schedules

Umbrella & Excess CPL

Comprehensive Personal Liability

Non-standard Auto

## OUR COMPANIES

American Modern Home Insurance  
Group • American Bankers • Hudson  
Insurance Group • Wright Flood  
Aegis • Palomar Earthquake  
USLI • RLI • Neptune Flood • The General  
Tower Hill Specialty



**PERSONAL LINES**

# STANDARD LINES SERVICES

Standard Lines Services (SLS), a division of Graham-Rogers, Inc., provides a gateway to standard markets for agencies, particularly those in small rural areas whose access is restricted due to premium volume commitments associated with standard contracts

Phone: (800) 570-0767  
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## DIVISIONAL LEADER

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## PERSONAL LINES UNDERWRITERS

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## ENDORSEMENT PROCESSING

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## RENEWAL UNDERWRITERS

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## COMMERCIAL LINES UNDERWRITERS

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## C.L. RENEWAL UNDERWRITER

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# WHAT WE CAN WRITE

## PERSONAL LINES PRODUCTS

Monoline Auto  
Homeowners  
Auto / Home Package  
Monoline Boats / Yachts  
Inland Marine  
Umbrella  
Earthquake

## COMMERCIAL LINES PRODUCTS

Monoline Property  
Business Auto  
Builders Risk  
Apartments/Hotels  
Misc. Liability  
Workers Compensation  
Agribusiness  
Livestock  
Financial Institutions  
Nursing Homes  
Commercial Packages  
Oil Related

## OUR COMPANIES

Travelers • Safeco • Encompass • MetLife  
Hartford • Main Street America • CNA  
Liberty Mutual • Amtrust • WorkComp Program  
Palomar Earthquake • Berkshire Hathaway Guard  
H03 Program • Union Standard Employers  
Chubb • Mid-Continent



# STANDARD LINES SERVICES

## Commercial Lines - Service Center Contact Information

Many of our companies now offer Service Center access to sub-agents.

**When calling or emailing requests to carriers, always start by identifying yourself as, “ (agent name), a sub-agent to Standard Lines Services, a division of Graham-Rogers, Inc.”**

You must give them the complete statement in order to access services. All requests must contain the named insured, policy number and effective date of changes.

### HARTFORD SERVICE CENTER

**(800) 447-7649**  
**agency.services@thehartford.com**

All Hartford inquiries, policy change requests and certificate requests should be called into the Service Center directly. Policy change and certificate requests may also be emailed to [agency.services@thehartford.com](mailto:agency.services@thehartford.com)

### TRAVELERS SERVICE CENTER

**(888) 661-3938**  
**scenter@travelers.com**

#### BILLING DEPARTMENT

**(800) 252-2268**

All billing inquiries should be called into the Billing Department directly. Policy change requests and certificate requests can be emailed to [scenter@travelers.com](mailto:scenter@travelers.com) as well as called into the service center.

### CNA SERVICE CENTER

**(877) 724-2669**  
**sbiccsr@cna.com**

Billing inquiries can be called into the service center. Policy changes and certificate requests must be emailed to [sbiccsr@cna.com](mailto:sbiccsr@cna.com) as phone requests are not acceptable (Be sure to indicate either certificate or policy change in the subject line of the e-mail for expedited processing.)

# PREMIUM FINANCE

<http://www.graham-rogers.com>

## CREATE PREMIUM FINANCE QUOTE

1. Log in
2. Click “quote” then “create a quote”
3. Complete Policy info
4. Click “Save”
5. Click “Print forms”
6. Fill out insured’s information and click “save”
7. Click “Finance Agreement”
8. Print agreement
9. Have Insured initial, sign, and date agreement
10. Return to:

## TO FIND INFORMATION AND POST PAYMENT

1. Log in
2. Click “Accounts”
3. Click “Inquiry”
4. Select “Inquiry By Field”, then complete the information box to the right.
5. On the left, Click the “Account Code”
6. Above the account information click “Post a Payment”
7. Click “Click Here to Pay By Check”
8. Complete the requested check and email information
9. Click “Submit”

**PREMIUM FINANCE PAYMENTS**

**Graham-Rogers Insurance**

P.O. Box 930978  
Atlanta, GA 31193-0978

**OVERNIGHT PAYMENTS:**

Lockbox Services (930978)  
Graham-Rogers Insurance  
Attn: Lockbox # 930978  
3585 Atlanta Avenue  
Hapeville, GA 30354-1705

**AGENCY BILL PAYMENTS**

**Graham-Rogers Insurance**

P.O. Box 930933  
Atlanta, GA 31193-0933

**OVERNIGHT PAYMENTS:**

Lockbox Services (930933)  
Graham-Rogers Insurance  
Attn: Lockbox # 930933  
3585 Atlanta Avenue  
Hapeville, GA 30354-1705

**THANK YOU!**

**WEBSITE:**

Graham-Rogers.com

CertServ

GRI Premium Finance

**USER NAME:**

**PASSWORD:**