



Graham-Rogers, Inc.

(800) 456-8123

[www.graham-rogers.com](http://www.graham-rogers.com)

P.O. Box 1628

Bartlesville, OK. 74005-1628

**Fax Numbers:**

Accounting: 918-337-3627

Personal Lines: 918-336-7196

Specialty Lines: 918-337-0819

Transportation: 918-336-4842



**Standard Lines Services**

(800) 570-0767

[www.sls-ins.com](http://www.sls-ins.com)

P.O. Box 668

Bartlesville, OK. 74005

**SLS Fax Number:**

918-336-2178

**RESOURCE GUIDE - 2018**  
**UNDERWRITER CONTACT INFORMATION & AVAILABLE PRODUCTS GUIDE**



# ACCOUNTING

Phone: (800) 456-8123

Accounting Fax: (918) 337-3627

## Manager

Eric Fredrick · ext. 208

*Direct Line:* 918-886-6006

800-456-8123 ext. 208

Fax: 918-337-3627

eric.fredrick@graham-rogers.com

## Premium Financing

Lorraine Kelley · ext. 245

*Direct Line:* 918-886-6004

lorraine.kelley@graham-rogers.com

## Accounts Receivable / Agency Accounting

### Agency Bill Accounting

Staci Hardesty · ext. 212

*Direct Line:* 918-886-6007

staci.hardesty@graham-rogers.com

### Direct Bill Accounting

Hope Dohne · ext. 342

*Direct Line:* 918-886-6071

hope.dohne@graham-rogers.com

## Agency Updates

Jamie Reese · ext. 204

*Direct Line:* 918-886-6057

jamie.reese@graham-rogers.com

## Online Payments

[www.graham-rogers.epaypolicy.com](http://www.graham-rogers.epaypolicy.com)

# ADMINISTRATION

Phone: (800) 456-8123

Administration Fax: (918) 337-3627

## Profit Center Leader

Adam Hibdon · ext. 247

*Direct Line:* 918-886-6053

adam.hibdon@graham-rogers.com

## Marketing

### *Oklahoma Marketing Representative*

Phil Lyons

*Direct Line:* 405-990-6375

phil.lyons@graham-rogers.com

### *MO/KS Marketing Representative*

Mike Doak

*Direct Line:* 816-728-1847

mike.doak@graham-rogers.com

### *Marketing Specialist*

Rika Wiersig · ext. 112

*Direct Line:* 918-886-6066

rika.wiersig@graham-rogers.com

## Premium Finance

<http://www.graham-rogers.com>

### Create Premium Finance Quote

1. Log in
2. Click “quote” then “create a quote”
3. Complete Policy info
4. Click “Save”
5. Click “Print forms”
6. Fill out insured’s information and click “save”
7. Click “Finance Agreement”
8. Print agreement
9. Have Insured initial, sign, and date agreement
10. Return to:

### To find information and post payment

1. Log in
2. Click “Accounts”
3. Click “Inquiry”
4. Select “Inquire By Field”, then complete the information box to the right.
5. On the left, Click the “Account Code”
6. Above the account information click “Post a Payment”
7. Click “Click Here to Pay By Check”
8. Complete the requested check and email information
9. Click “Submit”

# TRANSPORTATION

Phone: (800) 456-8123

Fax: (918) 336-4842

## Manager

Travis Gaches · ext. 328

*Direct Line:* 918-886-6089

travis.gaches@graham-rogers.com

## New Business Underwriters

Gina Diller · ext. 201

*Direct Line:* 918-886-6082

gina.diller@graham-rogers.com

Megan Sutton · ext. 207

*Direct Line:* 918-886-6081

megan.sutton@graham-rogers.com

Tamara Edson · ext. 260

*Direct Line:* 918-886-6084

tamara.edson@graham-rogers.com

Travis Gaches · ext. 328

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travis.gaches@graham-rogers.com

## Renewals Underwriters

Mary Roberts · ext. 214

*Direct Line:* 918-440-5934

mary.roberts@graham-rogers.com

Jennifer Pierce · ext. 270

*Direct Line:* 918-886-6090

jennifer.harlan@graham-rogers.com

## Filings / Certificates of Insurance

Tammy Geissler · ext. 258

*Direct Line:* 918-886-6085

tammy.geissler@graham-rogers.com

## Fleet - All States

Gina Diller · ext. 201

*Direct Line:* 918-886-6082

gina.diller@graham-rogers.com

## WHAT WE CAN WRITE

### **Local, Intermediate, Long-Haul Trucking, Non-trucking (Bobtail), including:**

Auto Liability · Auto Physical Damage

Motor Truck Cargo · Truckers General Liability

### **Special Types**

Emergency Vehicles · Driver Training Schools

Street Sweepers & More

### **Business Auto**

Delivery Services · Artisans/Contractors

Escort Vehicles · Oil field Service Vehicles

Farmers · Tow Trucks · Fuel Haulers & More

### **Public Auto**

Airport Delivery · Taxis · Limos · Churches

Schools & Day Cares · Group Homes

Social Services · Non-Emergency Medical

## OUR COMPANIES

Northland Insurance Group · Lloyd's of London

National Indemnity · Hartford Livestock

# COMMERCIAL E&S

Phone: (800) 456-8123

Fax: (918) 337-0819

## Manager

Donna Miller · ext. 209

*Direct Line:* 918-886-6021

donna.miller@graham-rogers.com

## Sr. New Business Underwriter

Meredith Cole · ext. 228

*Direct Line:* 918-886-6024

meredith.cole@graham-rogers.com

## New Business Underwriter

Evgeniya Kelley · ext. 231

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evgeniya.kelley@graham-rogers.com

## Underwriter Assistant

Kelly Marshall · ext. 338

*Direct Line:* 918-886-6036

kelly.marshall@graham-rogers.com

## Underwriter Assistant

Carlee Gothard · ext. 227

*Direct Line:* 918-886-6024

carlee.gothard@graham-rogers.com

## Renewals/CertServ

Danielle Castro · ext. 269

*Direct Line:* 918-886-6027

danielle.castro@graham-rogers.com

Felicia Eldridge · ext. 226

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felicia.eldridge@graham-rogers.com

## New Business Underwriter

Amber Brown · ext. 220

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amber.brown@graham-rogers.com

## New Business Underwriter

Haley Wilcox · ext. 223

*Direct Line:* 918-886-6034

haley.wilcox@graham-rogers.com

## Underwriter Assistant

Jacki McLellan · ext. 340

*Direct Line:* 918-886-6032

jacki.mclellan@graham-rogers.com

Bonnie Ramirez · ext. 206

*Direct Line:* 918-886-6035

bonnie.ramirez@graham-rogers.com

Emily Wade · ext. 248

*Direct Line:* 918-886-6037

emily.wade@graham-rogers.com

Kayla Coppock · ext. 232

*Direct Line:* 918-886-6073

kayla.coppock@graham-rogers.com

## WHAT WE CAN WRITE

Artisan Contractors	In-Home Business
Beauty Shops	Inland Marine
Builder's Risk	Light Manufacturing
Commercial Property	Liquor Liability
Convenience Stores	Medical Equipment
Day Care Centers	Oil-Related Contractors
Demolition Contracts	Personal Umbrella
Emergency Care Services	Pest Control Services
Equipment Coverage	Professional Liability
Equipment Rental	Power Washers
Exercise / Health Clubs	Restaurants
Garage Liability	Special Events
General Contractors	Tanning Salons/Body Care
General Liability	Vacant
Health Care	Welding

## OUR COMPANIES

National Fire & Marine · Northfield

IFG Insurance Group

Maxum · Western World · RLI

Lloyd's of London · Music · USLI

Starstone · RSUI · Amtrust

# PERSONAL LINES

Phone: (800) 456-8123

Fax: (918) 336-7196

## Manager

Carol Partridge · ext. 101

*Direct Line:* 918-886-6061

carol.partridge@graham-rogers.com

## Underwriters

Alexys Gonzales · ext. 210

*Direct Line:* 918-886-6047

alexys.gonzales@graham-rogers.com

Janelle Swart · ext. 233

*Direct Line:* 918-886-6043

janelle.swart@graham-rogers.com

Angela Standish · ext. 215

*Direct Line:* 918-886-6045

angela.standish@graham-rogers.com

## Personal Lines & Flood Underwriter

Alexys Gonzales · ext. 210

*Direct Line:* 918-886-6047

alexys.gonzales@graham-rogers.com

## Underwriter Assistants

Kayla Camden · ext. 238

*Direct Line:* 918-886-6048

kayla.camden@graham-rogers.com

Alex Coppenger · ext. 236

*Direct Line:* 918-886-6051

alex.coppenger@graham-rogers.com

## Endorsement Processing

Sarah Grace · ext. 105

*Direct Line:* 918-886-6046

sarah.grace@graham-rogers.com

## WHAT WE CAN WRITE

Specialty Homeowners (H-10)

Rental Dwelling

Vacant Dwelling

Seasonal Dwelling

Motorcycles / ATVs

Watercraft & Personal Watercraft

Mobile Homes

Flood

Collector / Antique Auto

Dwelling / MH Schedules

Umbrella & Excess CPL

Comprehensive Personal Liability

10+ Property Schedule

## OUR COMPANIES

American Modern Home Insurance Group

American Bankers · Hudson Insurance Group

Wright Flood · Aegis · Palomar Earthquake

# STANDARD LINES SERVICES

## Commercial Lines - Service Center Contact Information

Many of our companies now offer Service Center access to sub-agents.

**When calling or emailing requests to carriers, always start by identifying yourself as, “ (agent name), a sub-agent to Standard Lines Services, a division of Graham-Rogers, Inc.”**

You must give them the complete statement in order to access services. All requests must contain the named insured, policy number and effective date of changes.

### **Hartford Service Center**

**(800) 447-7649 [agency.services@thehartford.com](mailto:agency.services@thehartford.com)**

All Hartford inquiries, policy change requests and certificate requests should be called into the Service Center directly.

Policy change and certificate requests may also be emailed to [agency.services@thehartford.com](mailto:agency.services@thehartford.com)

### **Travelers Service Center**

**(888) 661-3938 [scenter@travelers.com](mailto:scenter@travelers.com)**

**Billing Department (800) 252-2268**

All billing inquiries should be called into the Billing Department directly. Policy change requests and certificate requests can be emailed to [scenter@travelers.com](mailto:scenter@travelers.com) as well as called into the service center.

### **CNA Service Center**

**(877) 724-2669 [sbiccsr@cna.com](mailto:sbiccsr@cna.com)**

Billing inquiries can be called into the service center. Policy changes and certificate requests must be emailed to [sbiccsr@cna.com](mailto:sbiccsr@cna.com) as phone requests are not acceptable.

(Be sure to indicate either certificate or policy change in the subject line of the e-mail for expedited processing.)



# STANDARD LINES SERVICES

Standard Lines Services (SLS), a division of Graham-Rogers, Inc., provides a gateway to standard markets for agencies, particularly those in small rural areas whose access is restricted due to premium volume commitments associated with standard contracts.

Phone: (800) 570-0767

Fax: (918) 336-2178

## Manager

**Carol Partridge** · ext. 101  
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carol.partridge@sls-ins.com

## Personal Lines Underwriters

**Shelli Rainey** · ext. 244  
*Direct Line:* 918-886-6064  
shelli.rainey@sls-ins.com

**Donna Gaines** · ext. 114  
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donna.gaines@sls-ins.com

**Andrea Whitchurch** · ext. 339  
*Direct Line:* 918-886-6069  
andrea.whitchurch@sls-ins.com

## Commercial Lines Underwriters

**Kelly Clark** · ext. 109  
*Direct Line:* 918-886-6011  
kelly.clark@sls-ins.com

**Lydia Little Sun** · ext. 110  
*Direct Line:* 918-886-6014  
lydia.littlesun@sls-ins.com

## P.L. Underwriter Assistants

**Jessica Swaney** · ext. 104  
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jessica.swaney@graham-rogers.com

**John Anderson** · ext. 103  
*Direct Line:* 918-886-6072  
john.anderson@sls-ins.com

**Amanda Walker** · ext. 211  
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amanda.walker@sls-ins.com

## Renewal Processing

**Joann Stewart** · ext. 333  
*Direct Line:* 918-886-6068  
joann.stewart@sls-ins.com

## Endorsement Processing

**John Anderson** · ext. 103  
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john.anderson@sls-ins.com

## C.L. Underwriters

**Corah Thompson** · ext. 107  
*Direct Line:* 918-886-6012  
corah.thompson@sls-ins.com

**Jami Kennedy** · ext. 203  
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**Jana Munkirs** · ext. 235  
*Direct Line:* 918-886-6044  
jana.munkirs@sls-ins.com

## WHAT WE CAN WRITE

### **Personal Lines Products**

Monoline Auto  
Homeowners  
Auto / Home Package  
Monoline Boats / Yachts  
Inland Marine  
Umbrella  
Earthquake

### **Commercial Lines Products**

Monoline Property  
Business Auto  
Builders Risk  
Misc. Liability  
Packages  
Workers Compensation  
Agribusiness  
Livestock  
Financial Institutions  
Nursing Homes

## OUR COMPANIES

Travelers · Safeco · Encompass · MetLife · Hartford  
Main Street America · H03 Program · CNA  
Chubb · Liberty Mutual · Zurich Builder's Risk  
Republic · Amtrust · WorkComp Program  
Palomar Earthquake · Berkshire Hathaway Guard